**POSITION TITLE** Community Health Worker

**SUMMARY**

Squirrel Hill Health Center (SHHC) is seeking a full time Community Health Worker.

The Community Health Worker (CHW) is a front-line staff member who is also a member of the community that they serve. This relationship allows the CHW to serve as a bridge between SHHC and the community to facilitate access to health services and break down cultural barriers to care. The CHW will address the health needs of the community through community education, patient outreach and clinic visit support.

Squirrel Hill Health Center strives to create a welcoming environment, with special sensitivity for patients’ race, national origin, primary language, religion, age, sexual orientation, gender identity and disability status. SHHC has a diverse patient base, with half of all patients speaking a primary language other than English. The specific community focus of this CHW position would be driven by the applicant’s background, community ties, experience and interests.

**RESPONSIBILITIES**

The primary responsibility of the Community Health Worker is to **build trusting relationships:**  
-build trusting relationships with *community members* and to connect those individuals to care,  
-build trusting relationships with *SHHC patients* and support them as they work toward health care and wellness goals,  
-and build trusting relationships with *SHHC staff* to facilitate culturally appropriate services.

**Deliver community education**: Develop and maintain relationships with community groups and leaders. Deliver health education and communication campaigns on health topics that are important to the community. Build capacity within the community to address health issues.

**Outreach SHHC patients**: Based off of SHHC medical records, outreach individual SHHC patients that are part of the CHW focus community to close gaps in care. Example: reminders to patients who are overdue for a mammogram or colonoscopy, follow up for patients who are due for a COVID vaccine booster, provide resources to patients to help manage chronic conditions.

**Provide clinic visit support**: Attend select SHHC medical appointments with patients to assist in identifying needs and barriers to their care plan. Support patient in meeting health goals. Assist with language interpretation if appropriate. Be present on the SHHC mobile unit when it is located in neighborhoods aligned with the CHW focus community.

**Engage in collaboration:** Work with other complementary SHHC teams to support patients and their care plans (examples of other SHHC teams include care navigators, patient advocates, peer support specialists, Americorp volunteers, insurance enrollment)

**Facilitate COVID-prevention activities**: Educate on COVID-19 and the benefits of vaccines. Participate in PA-AHEC’s COVID-19 training program. Assist in planning and implementing COVID vaccine clinics and distribute rapid COVID tests in the community.

**Collect data:** Participate in data collection and reporting activities required by SHHC and our partners.

**Participate in meetings:** Attend and participate in both internal SHHC meetings and external community coalition meetings, including CHW community coalition meetings.

**QUALIFICATIONS**

-COVID vaccine required.

-High school graduation / GED, or higher.

- Complete and maintain CHW certification.

-Commitment to connecting people with resources. Knowledge of area social service networks, health insurance issues, and an interest in immigrant and refugee populations.

-Valid driver’s license and access to automobile.

-Knowledge of Microsoft office suite.

-Second language a plus.