**   
Thrive18 Community Outreach Worker**

**Thrive18** is reaching out to neighbors in Pittsburgh’s Northside to build a healthier community.

We aim to improve community health by listening to residents, finding out what their needs are, and connecting residents to resources, information and a support network to be safe, be strong, and be healthy. Our team helps families addresses any concerns or issues with housing, utilities, food, transportation, childcare, safety, healthcare access and emotional wellness.

A program of **Project Destiny**, Thrive18 works with trusted service providers, grassroots organizations, and community change agents who are dedicated to respectful, consistent care and support for individuals and families.

**Thrive18** **Community Outreach Workers** build relationships with residents and community members, learn about households’ needs to help connect them to relevant resources, and bridge gaps between families and social, human, and health services or information.

**This is an ideal role for someone who is:**

* **Compassionate:** with strong listening skills, patience, and great emotional intellect
* **Committed:** our work often requires that we go “above and beyond” to make real systemic change
* **Flexible:** as Thrive18 is growing and changing, so may our processes
* **Proactive:** our Outreach Workers are empowered to take initiative, be organized, have attention to detail
* **Results-oriented:** timeliness and follow-through are crucial to best serving residents the way they want to be supported
* **Open:** must be able to engage across diverse populations, perspectives, backgrounds, and identities, including class, race, age, gender, culture, geography, and other identities

**Responsibilities:**

* Conduct 5 to 10-minute surveys regarding households’ well-being, across Northside streets, at events, and at specified locations such as the library or local retail stores
* Report back to the project coordination team with survey data and recommendations for referrals
* Make direct connections between community partners (service providers) and families
* Follow up with residents to ensure that their needs were met and address any additional concerns or needs
* Build relationships with individuals, families and community members
* Fulfill essential paperwork and reports
* Attend training and team meetings as needed, with notice provided
* Other responsibilities as needed

**Requirements:**

* 18 years of age or older
* Live in or very familiar with Pittsburgh’s Northside
* Able to work between 10 to 25 hours per week
* Able to move safely over uneven terrain and work in all types of weather
* Smart phone or tablet proficiency – or willing to learn (Training will be provided)
* Complete PA Background Checks for Employment: Act 33/34 and FBI

To apply, please send a written summary of your work experience and a resume to dcurges@projectdestinypgh.org.

Please direct any questions to Project Destiny – Thrive18 at **412-231-1258**.